

Vermont Web Portal Board meeting
16th December 2013
DII 5th Floor Conference

Present:

Board members: Richard Boes, Marty Reid, Tracey Harrington (phone), Brad Leven, Michael Clasen, Sam Young, Michael Smith

DII: Harry Bell

Tax: Val Rickert

VIC: Jamie Gage, Robert Swartz

Meeting began with Board and VIC introductions.

- Leven - asked who are board members vs. VIC & Agency contacts
- Two fee proposals being presented
- Payport Enterprise 3% for credit cards was brought before board 1 ½ years ago but did not pass due to RFP/Contract
- Bell - explained web portal project, fees versus no fees
- Boes -asked about fee consumer is paying versus what state is paying
- Bell mentioned 3% passed onto consumer, 3% CC fee for any agency to use this service
- Boes – Caveat, non-statutory fees ok, few limitations for services and fees
- Clasen – question about agencies and fees
- Boes – motion to accept 3% with caveat that 3% fee does not get charged to consumer, agency pays fee instead
- Reid – looking for outline of new fees based on Boes move for voting, redistribute as a separate proposal
- Two motions, DMV as-is with 3% fee, Enterprise 3% model paid by agency
- Young – Proposes 2% to end user, 1% paid by state – cost-savings argument
- Reid – postpone discussion on Enterprise, motion for DMV carries forward
- Boes – discusses the state paying for efficiencies from VIC not consumer
- Boes - resources at VIC, bring in more revenue to increase resources at VIC and fees to state versus consumers, Board should discuss this further
- Question: How many services have fees above statutory fee?
- Bell – exception rather than rule fee passed to end user
- Harrington – information to Board not enough in documents they receive, want to understand ROI and overall numbers better
- Enterprise Payport fee tabled
- DMV 2.5% to 3% fee, move from Young, Smith seconds (Reid/No, Young/Yes,Smith/Yes,Harrington/Yes,Clasen/Yes) Fee passes
- Rickert –Biz File currently has 8% users paying CC (5,700) and 92% paying ACH (63,000), also offer ACH for VTPay in the last quarter
- 2 year deal, Tax to revisit for value based on admin costs etc. possibly reduce fee if VIC recoups costs/ROI, 3% not up for discussion in 2 years
- Tax pays \$1 per transaction, would look at decreasing this amount in future
- Young – proposes move to forward, Clasen seconds. Proposal is for 2 years, all accept 3% for two years